

Please Print, Complete, and Fax to 214-631-2247 ATTN Credit Dept.



United One Source | 2830 Merrell Rd. | Dallas, TX 75229 | 800-338-6679

## CUSTOMER CREDIT APPLICATION

### Your Sales Rep

Customer Account Application:

Company Name \_\_\_\_\_ Parent Company Name \_\_\_\_\_  
 Billing Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_  
 Shipping Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_  
 Phone \_\_\_\_\_ Fax \_\_\_\_\_

### Accounts Payable

Contact Name Phone \_\_\_\_\_  
 Company Website: \_\_\_\_\_  
 Fed Tax ID: \_\_\_\_\_ D & B \_\_\_\_\_

Business Type: \_\_\_ Sole Proprietorship \_\_\_ Partnership \_\_\_ Corporation LLC  
 Years in Business \_\_\_ Length of Present Ownership \_\_\_ State of Incorporation or LLC \_\_\_  
 Date Incorporated \_\_\_\_\_ Desired Credit Amount \$ \_\_\_\_\_

### Owners/Partners/Major Shareholders:

Name: \_\_\_\_\_  
 Home Address: \_\_\_\_\_  
 Home Phone: \_\_\_\_\_ DL#: \_\_\_\_\_ SSN: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

Name: \_\_\_\_\_  
 Home Address: \_\_\_\_\_  
 Home Phone: \_\_\_\_\_ DL#: \_\_\_\_\_ SSN: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

### Bank References:

Loan Officer Name \_\_\_\_\_  
 Bank Name \_\_\_\_\_ Branch \_\_\_\_\_  
 Address \_\_\_\_\_ City/ST/Zip \_\_\_\_\_  
 Phone \_\_\_\_\_ Account Number \_\_\_\_\_

### Business References:

Company Name: \_\_\_\_\_ Contact Name \_\_\_\_\_  
 Address: \_\_\_\_\_ City/ST/Zip \_\_\_\_\_ Acct #: \_\_\_\_\_  
 Phone \_\_\_\_\_ : Fax: \_\_\_\_\_

Company Name: \_\_\_\_\_ Contact Name \_\_\_\_\_  
 Address: \_\_\_\_\_ City/ST/Zip \_\_\_\_\_ Acct #: \_\_\_\_\_  
 Phone \_\_\_\_\_ : Fax: \_\_\_\_\_

Company Name: \_\_\_\_\_ Contact Name \_\_\_\_\_  
 Address: \_\_\_\_\_ City/ST/Zip \_\_\_\_\_ Acct #: \_\_\_\_\_  
 Phone \_\_\_\_\_ : Fax: \_\_\_\_\_

Company Name: \_\_\_\_\_ Contact Name \_\_\_\_\_  
 Address: \_\_\_\_\_ City/ST/Zip \_\_\_\_\_ Acct #: \_\_\_\_\_

Phone \_\_\_\_\_ : Fax: \_\_\_\_\_

Company Name: \_\_\_\_\_ Contact Name \_\_\_\_\_

Address: \_\_\_\_\_ City/ST/Zip \_\_\_\_\_ Acct #: \_\_\_\_\_

Phone \_\_\_\_\_ : Fax: \_\_\_\_\_

The above information is submitted as a part of Terms and Conditions, attached. This Application is submitted for the purpose of opening an account and I do hereby certify this information to be true.

## Terms and Conditions

**Credit/Payment Terms:** Standard terms are net 15 days to open accounts with approved credit. We also accept Visa and MasterCard, ACH Direct Deposit and Check By Phone. Certain restrictions apply. Interest of 1.5% per month will be charged on past due accounts. Payment for any invoice 30 or more days past due may be processed by using my bank information. A \$35 handling fee will be charged for returned checks. A 15% restocking charge will be applied to returned items. All accounts are payable in U.S. Dollars at 2830 Merrell Rd, Dallas, TX 75229.

**Pricing:** All prices in this catalog reflect your net cost, and do not include freight, applicable taxes, plate and design costs, or minimum order fee. All prices are subject to change without notice.

**Minimum Order:** Minimum order is \$100. A \$10 handling charge will be added to orders under \$100.

**Freight:** We offer nationwide delivery. Freight terms are F.O.B. our dock, Dallas, Texas, or F.O.B. manufacturer.

**Special Orders/Quotations:** Custom bags and volume buying are our specialties. To request a quotation, please call, fax, or email, and receive a prompt reply with pricing and shipping information. Quotes are valid for 10 days, unless otherwise indicated. A quote form is available on our website.

**Custom Design and Imprint Plates:** Our products can be manufactured in unique sizes, colors and styles exactly to your specification. Additional charges and production lead times may be incurred on custom products. Put our experience to work for you.

**Overrun/Underrun:** All orders are subject to an industry standard overrun/underrun variation of +/- 10%. Custom Printed bags Overrun/underrun % will be slightly higher depending on quantity ordered.

**Inspection of Merchandise:** Despite our best packing and labeling efforts, items may occasionally be damaged or lost in transit. Freight carriers are liable for damages only when damage is indicated on the bill of lading upon receipt of the shipment. Therefore, we recommend that all shipments be inspected before the bill of lading is signed. If damage is found, write details on the bill of lading and save the shipment. Per ICC regulations, it is the responsibility of the consignee to file a damage claim with the carrier. United cannot be responsible for the condition of shipments after they leave our dock. For assistance and replacement information contact your Account Representative.

**Returns:** All claims must be made within 15 days after receipt of goods and may be subject to a 15% restocking fee. Please call, fax, or email your Account Representative to receive a Return Authorization Number and shipping instructions prior to return. The customer will prepay shipping charges, unless otherwise arranged in advance. No returns will be accepted without an RA number on the goods. Closed out items, Special orders or custom made items are not returnable.

**Same-Day Shipping:** Orders for in-stock items placed by 11:30 a.m. CST are usually shipped the same day. When possible, orders are shipped UPS unless you instruct us otherwise. Oversized or heavy items are shipped via motor freight. High shipping volume enables us to command substantial discounts and may result in reduced freight rates for you.

**Liability/Limitations of Warranties:** Having no control over the use of the products in this catalog, we assume no liability connected with their use. Under no circumstances are we liable for any loss, damage, or expenses of any kind arising out of the use or inability to use our products. Suggested packaging applications and bag sizes shown in this catalogue are presented for your initial guidance and selection. However, each bag's suitability for use must be determined by you in your specific packaging applications. United One Source, Inc. makes no warranty of any kind whatsoever, express or implied, unless expressly set forth in a quotation, and all implied warranties for a particular purpose are hereby disclaimed by seller and excluded from any contract. Statistical information contained in literature is derived from other sources, and we do not assume responsibility for the precise accuracy of such information.

**Force Majeuer:** United One Source, Inc. shall not be liable to the Purchaser for any loss or damage directly or indirectly arising out of or in connection with any delay in delivery of the goods or failure to perform its obligations

under this Agreement where such delay is caused directly or indirectly by an act of God, armed conflict, labor dispute, civil commotion, intervention of a government, inability to obtain labor, materials or manufacturing facilities, accidents, interruptions of, or delays in, transportation or any other cause beyond United One Source, Inc.

**How to Order:**

- Phone Orders: Call us toll-free 1-800-338-6679 from anywhere in the U.S.
- Fax Orders: Fax us 24 hours a day - 214-631-BAGS (2247).
- E-Mail Orders: e-mail us at: [CustomerService@unitedonesource.com](mailto:CustomerService@unitedonesource.com)
- Order online at: [www.unitedonesource.com](http://www.unitedonesource.com)
- Pick-up orders: Please call us at least 2 hours prior to picking up an order.

**Website:** Visit us at [www.unitedonesource.com](http://www.unitedonesource.com) for information about our employees, facilities, and additional products.

This Customer Account Application ('Application') is made to United One Source, Inc, all subsidiaries and affiliates (collectively 'UOS' for the purpose of inducing Company to extend credit accommodations to the Applicant named below, and in accordance with the following terms:

1. Upon approval of this Application, UOS, in its sole discretion, and notwithstanding any request of Applicant, shall have the right to terminate Applicant's credit privileges under this Application at any time without prior notice to Applicant, except as otherwise provided by law.
2. All purchases by Applicant of goods and/or services from UOS will be made in accordance with the terms and conditions of this Application and any invoices and/or other documents evidencing Applicant's obligations to UOS, all of which are incorporated herein by this reference.
3. The entire outstanding balance due to UOS on all invoices shall become due in full immediately upon default in the payment of any invoice. Applicant agrees to pay interest in the amount of 1 1/2% per month, or the highest rate permitted by law, whichever is less, on any past due amounts until collected, and Applicant agrees to pay all costs of collection incurred by UOS, including attorney's fees and expenses, should a default in payment or any other obligation of Applicant to UOS occur.
4. If this Application is not fully approved or if any other adverse action is taken with respect to Applicant's credit with UOS, Applicant has the right to request within 60 days of UOS's notification of such adverse action, a statement of specific reasons for such action, which statement will be provided within 30 days of said written request.
5. This Application and all transactions between Applicant and UOS shall be governed by and interpreted in accordance with the laws and decisions of the state where UOS's operating company is located, that being the State of Texas, without regard to the conflicts of law provisions thereof (the 'Applicable State').
6. Applicant and UOS irrevocably agree, and hereby consent and submit to the non-exclusive jurisdiction of any state or federal court located in the Applicable State, with regard to any actions or proceedings arising from relating to or in connection with Applicant's obligations to UOS or this Application. Applicant hereby waives any right Applicant may have to transfer or change the venue of any litigation filed in such courts.
7. If Applicant ceases doing business with UOS for any reason, Applicant will immediately purchase from UOS all remaining proprietary/special order items in UOS's inventory.
8. Applicant expressly agrees that UOS shall not be responsible for any product nonconformity as to quantity, quality, or price, unless noted on the original delivery receipt at the time of delivery or unless UOS is notified in writing of any such nonconformity within three (3) days of delivery by certified mail return receipt requested.
9. Except as to quantity of goods ordered, no terms and conditions set forth in any purchase order or other form of Applicant will apply to sales by UOS to Applicant.

The approximate initial amount of credit that Applicant requires per month shall not be binding upon UOS, nor shall UOS incur liability by granting, reducing, increasing or refusing such amount. Applicant hereby certifies that the information furnished under this Application and any other financial statements furnished in connection herewith, is true and correct and that this information is being furnished to UOS for the purpose of inducing UOS to extend credit to Applicant, and understands that UOS intends to rely upon such information. Applicant understands and agrees to be bound by the above terms and all invoices and other documents furnished by UOS from time to time, all of which are incorporated herein by reference, and to advise UOS of any material change in the information provided herein, including but not limited to, change of ownership, address or telephone number. Applicant understands that UOS will retain this Application whether or not it is approved. Applicant hereby authorizes UOS to check Applicant's and Applicant's principals' credit history and trade, bank, and personal references (whether or not referenced in this Application) for customary credit information, to confirm the information contained on this Application, including but not limited to, sending a copy hereof to the trade and bank references, and to release information to other creditors regarding Applicant's credit experience with UOS.

**APPLICANT**

Full Firm Name \_\_\_\_\_

**BY AUTHORIZED AGENT\***

Printed Name & Title \_\_\_\_\_ Signature \_\_\_\_\_

Date \_\_\_\_\_

**\* MUST BE SIGNED BY AN OWNER OR CORPORATE OFFICER**

**INDIVIDUAL PERSONAL GUARANTY**

The undersigned ('Guarantor'), having a financial interest in Applicant, and benefiting from the transactions contemplated by this Application, hereby personally guarantees the payment by Applicant to United One Source, Inc. and all subsidiaries and affiliated (collectively 'UOS') of all amounts due and owing now, and from time to time hereafter from Applicant to UOS (the 'Liabilities'). Guarantor expressly waives notice from UOS of its acceptance and reliance on this Guaranty, notice of sales made to Applicant, and notice of default by Applicant. The obligations of Guarantor hereunder shall not be affected, excused, modified or impaired upon the happening, from time to time of any event. No setoff, counterclaim or reduction of any obligation, or any defense of any kind or nature which Guarantor has or may have against Applicant or UOS shall be available hereunder to Guarantor against UOS. In the event of a default by Applicant on its obligations to UOS, UOS may proceed directly to enforce its rights hereunder and shall have the right to proceed first against Guarantor, without proceeding with or exhausting any other remedies it may have. Guarantor agrees to the Terms and Conditions above, including but not limited to interest, legal and court costs, and governing states.

Printed Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_  
Social Security Number \_\_\_\_\_ Drivers License Number & ST of \_\_\_\_\_  
Issue \_\_\_\_\_

**USE OF A CORPORATE TITLE SHALL IN NO WAY LIMIT THE PERSONAL LIABILITY OF THE PERSONAL GUARANTY SIGNATORY.**

# Invoice By E-Mail

## Service Agreement

1. This Agreement is effective from the date of acceptance by United One Source, Inc., and shall continue in full force unless cancelled by either party within 30 days written notice. United One Source, Inc. reserves the right to modify or cancel this Agreement at any time for noncompliance with the terms and conditions set forth, including the stipulation that the Customer is in good standing according to United One Source. Available on line is information, as amended from time to time, and shall apply to all transactions electronic or otherwise with United One Source, Inc..
2. United One Source, Inc. shall provide the Customer with a PDF format of the Invoice delivered by E-mail. United One Source, Inc. shall no longer send hard copies of the Invoice.
3. United One Source, Inc. will make available to the Customer electronic records of the Invoice in electronic paper form upon Customer's request by calling the Credit Department at 800-338-6679 ext 246, or by emailing to [credit@unitedonesource.com](mailto:credit@unitedonesource.com).
4. The Customer will be responsible for retaining the sufficient and adequate copies of the Invoice for Customer's internal purposes.
5. The Customer agrees that United One Source, Inc. will use the e-mail address provided within. United One Source, Inc. shall send the Customer the Invoice via e-mail. The Customer acknowledges that they will be deemed to have received the e-mailed invoice unless United One Source, Inc. receives a notification that the e-mail did not reach its intended recipient. The records of United One Source, Inc. shall be conclusive in this regard.
6. Customer shall provide United One Source, Inc. notice of any change to contact information, including the e-mail address, by sending an email to [credit@unitedonesource.com](mailto:credit@unitedonesource.com) or by calling the United One Source, Inc. Credit Department at 800-338-6679, ext. 246.

Please complete and return by e-mail to [credit@unitedonesource.com](mailto:credit@unitedonesource.com) or by Fax to 214-631-2247

\*Company Name ('Customer'): \_\_\_\_\_

\*Phone Number: \_\_\_\_\_

United One Source, Inc. Account # (if already assigned): \_\_\_\_\_

**Primary User/Administrator:**

\*Name (Print): \_\_\_\_\_

\* Email (Print carefully): \_\_\_\_\_

I have read and I understand and accept all terms and conditions in this Agreement

Authorized Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_